



SSVF Office Hour Webinar Series

**Shallow Subsidy and Coordination with HVRP, DOL &
Other Workforce Partners**

[Link to Audio](#)

October 15, 2021

Housekeeping



Webinar
will last
for **90**
minutes



Slides &
handouts
are in the
“handout”
section



Recording,
Handouts
& Slides
will be sent
via email



Submit
questions in
the question
box or any
time at
ssvf@va.gov

Presenters

- **Maria Temiquel**, Director Grants & Training,
U.S. Dept. of Labor/VETS



Presenters

- **Nikki Barfield**, SSVF Deputy Director, VA
- **Jim Yates**, SSVF TA
- **Tara Reed**, SSVF TA
- **Cindy Borden**, Director TA & Training, *NCHV*
- **Curry Cromer**, Assistant Director of Employment and Training, Veterans Services of the Carolinas
- **Jessica Rice**, Assistant Director of Housing, Veterans Services of the Carolinas



Agenda

- **Welcome and Introductions**
- **Shallow Subsidy Overview**
- **Coordination Opportunities with HVRP**
- **Community Presentation**
- **Questions**





Shallow Subsidy

Overview



Shallow Subsidy Communities

Coverage areas for grant year FY2021 limited to 8 geographical areas as identified by county

■ **California:** Los Angeles, San Francisco, Alameda, San Diego, Santa Clara, Contra Costa, Marin, San Mateo, San Bernardino, Kern, Riverside, Orange, Imperial, Solano, Santa Cruz, Ventura, Sacramento, Amador, San Joaquin, Kings, Tulare

■ **Washington:** King, Pierce, Snohomish

■ **Hawaii:** Honolulu, Hawaii, Maui, Kauai

■ **Illinois:** Cook

■ **New York:** New York, Bronx, Queens, Kings, Richmond, Nassau, Westchester, Rockland, Putnam, Ulster, Sullivan, Suffolk

■ **District of Columbia:** District of Columbia

■ **Virginia:** Fairfax, Prince William

■ **Maryland:** Prince Georges, Montgomery



*New Funding will allow
Shallow Subsidy to be
implemented nationally*



Shallow Subsidy Expansion

American Rescue Plan (ARP) funds are being used to expand Shallow Subsidy

- SSVF Program Office determined allocations
- Minimum 50% of Shallow Subsidy funds must be used as Temporary Financial Assistance (TFA) rental support

SSVF grantees will be responsible for determining the estimated number of Shallow Subsidy participants based upon program design considerations

- Expected to be operation in the next 2-3 months

What is Shallow Subsidy?

- A service of SSVF and **not a separate program.**
- **A two year commitment** by the grantee to the household –unless the household terminates or has a voucher
- Can be augmented by local funds and other non-federal resources.

SSVF enrollment & eligibility remain the same with additional considerations for when to use Shallow Subsidy for individual households.

Since a minimum of 50% of Shallow Subsidy funds must be under TFA, it is expected that Shallow Subsidy case management will be light. Veterans needing more intense services should remain in traditional SSVF for a longer period or referred to HUD-VASH for clinical case management.



What is Shallow Subsidy?

- Stable monthly rent subsidy amount with max rate of 35% Fair Market Rent (FMR) or rent reasonableness
- Subsidy amount is fixed over the 24 month commitment
- Differentiating it from Rapid Re-housing (RRH) which can be a deeper subsidy but is shorter term
- No recertification required for entire Shallow Subsidy period so no disincentive to increase income
- Veterans have the ability to be re-certified at the end of the 24 month assistance period, if income eligible.

■ ***Example***

If the rent is on a studio apartment is \$1,000 and the community has agreed to 35% Shallow Subsidy, Shallow Subsidy would cover \$350 and Veteran has the demonstrated ability to pay \$650.

Veteran Eligibility

- Must be eligible for SSVF when transitioning to Shallow Subsidy Service Type
- Generally requires minimal supportive services/tenancy supports
- Has the ability to pay the balance of rent
- Only needs moderate rental assistance differentiating it from HUD-VASH services.



*Eligibility for SSVF and HVRP
are identical*



Target Populations

Veterans could...

- Potentially be a good candidate for HVRP or other employment service (not required) and/or has the ability to build income (work or non-work) over time.
- Be on fixed incomes such as retired seniors or disabled Veterans - effective prevention tool.
- Be on the waiting list for affordable housing opportunities or engaged in pursuing shared housing opportunities
- Be a good candidate if they are a Veteran who “but for” this financial assistance.....

Veteran Pathways

Veteran may be transitioned from traditional SSVF RRH or Homeless Prevention services to Shallow Subsidy services

- Generally expected to be part of a progressive engagement approach, employed after RRH or Homeless Prevention (HP) assistance.
- Regardless of Subsidy type all Veterans must be enrolled initially as either RRH or HP for purposes of eligibility.

Additional Pathways

In some cases, Veterans may be referred at initial intake bypassing need for rental assistance or deposits from traditional SSVF

- For literally homeless Veterans consider providing traditional SSVF RRH first
- May be more likely in HP cases
- Full SSVF Rental Assistance not available once Shallow Subsidy begins

Since a minimum of 50% of Shallow Subsidy funds must be under TFA, Veterans needing more intense services should start in traditional SSVF or HUD-VASH.



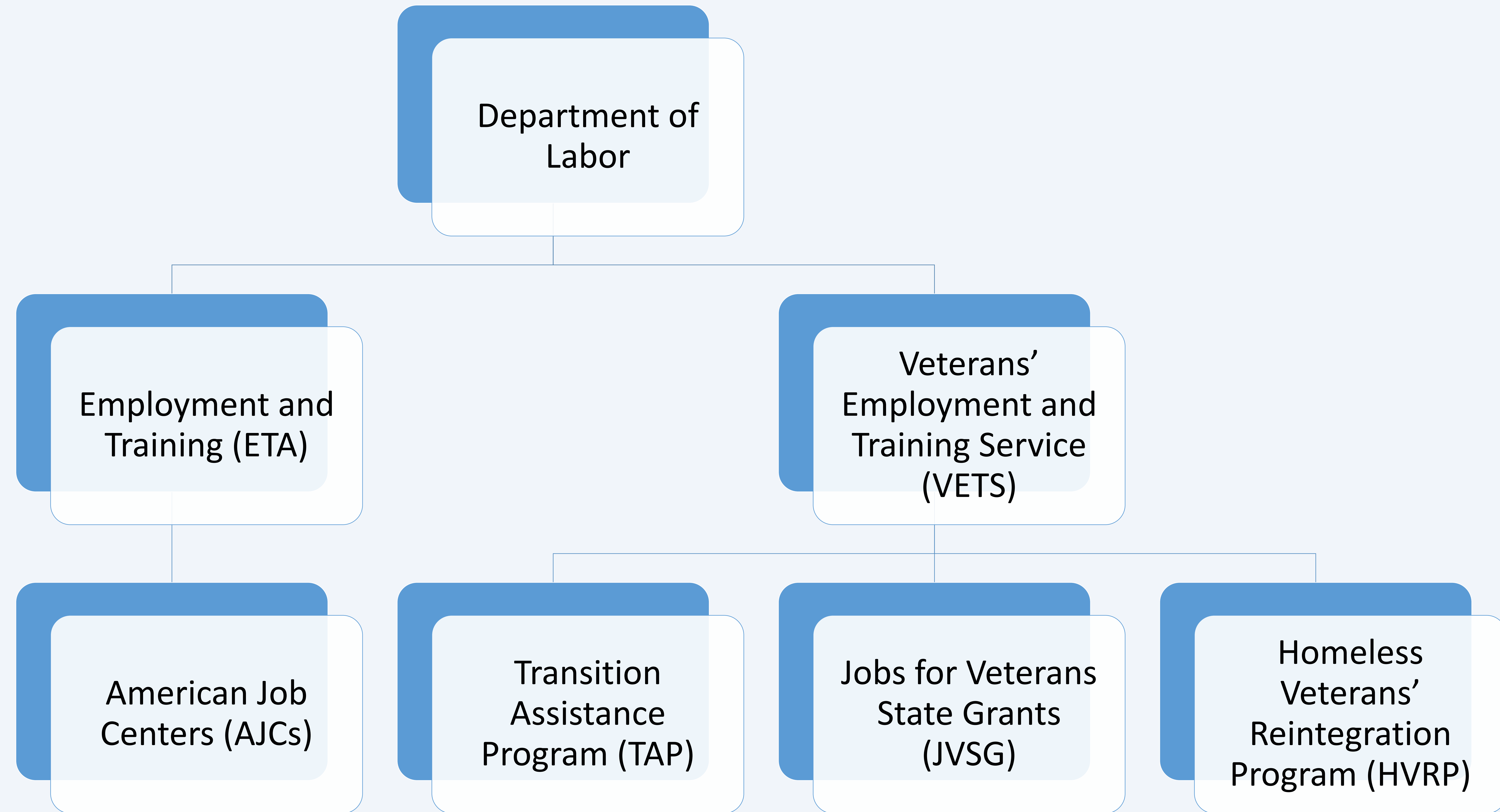
Services & Practices

- **While providing shallow subsidy services**
 - Lighter level of case management expected for Veterans
 - Monthly check-ins
 - Verify tenancy in assisted housing unit
 - Verify household is able to make rental assistance payments
- Grantees must still have the ability to elevate supportive services for Veterans as needed



Overview of DOL Resources for Veterans

Department of Labor – A Partial View



The American Job Centers (AJCs)

- Network of approximately 2,400 local “one stop shops” located in all 50 states and DC
- Include a wide range of basic and intensive career support and services
- Partners and services vary by community
- Open to everyone

<https://www.careeronestop.org/>

<https://www.workforcegps.org/>

Services at the AJC

Each AJC is unique and offers an array of services based on local workforce conditions and available resources:

Job Training and Employment Workshops

Job Search Assistance

Career Counseling

Labor Market and Employer Information

Hiring Events and Business Service Information

Referrals to Community Resources and other Agencies

Supportive Services

Unemployment Insurance Information

Access to State Vocational Rehabilitation, SCSEP, and Resources Unique to your local area

Priority of Service

By law, programs funded by DOL must give “eligible” veterans and covered individuals Priority in receiving services

Qualifications:

- Veterans who served in active military with other than dishonorable discharge
- Veteran spouses who meet certain characteristics

Priority:

- Access to the service or resource earlier in time than non-covered
- If the resource is limited, receives access to the resource/service instead of or before non-covered

*Covered individuals must
meet eligibility requirements
of the training/resource to
receive priority of service*



Jobs for Veterans State Grants (JVSG)

DOL-VETs funded formula grant to State Workforce Agencies to hire staff dedicated to serving veterans at the AJCs:

- **Disabled Veterans' Outreach Program (DVOP) specialists** – provide intensive service to veterans with **significant barriers to employment (SBE)**, including homelessness.
- **Local Veterans' Employment Representative (LVER) staff** – conduct outreach to employers and business associations and engage in advocacy efforts with hiring executives to increase employment opportunities for veterans.
- **Consolidated staff** – provide both DVOP and LVER services.

National Veterans Training Institute (NVTI)

- Provides specialized training and professional skills enhancement for veterans' service providers staff.
- Focus is training individuals who help veterans secure long-term employment including DVOPs and LVERs
- Trainings offered in multiple formats: in-person, virtual, self-paced, etc.
- Catalogue of multi-media resources

<https://www.nvti.org/>

Homeless Veterans' Reintegration Program (HVRP)

- Competitive grant administered by DOL-VETS
- Includes two population-specific programs:
 - Homeless Female Veterans' and Veterans' with Families Program (HFVWWF)
 - Incarcerated Veterans' Transition Program (IVTP)
- Originally authorized in 1987 as part of the McKinney Vento Homeless Assistance Act, it was the only federal program dedicated to serving homeless veterans

<https://www.dol.gov/agencies/vets/programs/hvrp>
www.nvtac.org

HVRP Objectives

The purpose of the Program is:

- To provide services to reintegrate homeless Veterans into the labor force and:
- To stimulate the development of effective service delivery systems that will address the complex problems facing homeless veterans.

HVRP Eligibility

- Veteran
 - One day *active duty*
 - Discharge other than dishonorable

And

- Homeless (includes recently housed in last 60 days)

Or

- Participating in Partner Service (HUD-VASH, SSVF, etc.)

Or

- At-Risk of Homelessness in the next 60 days

And

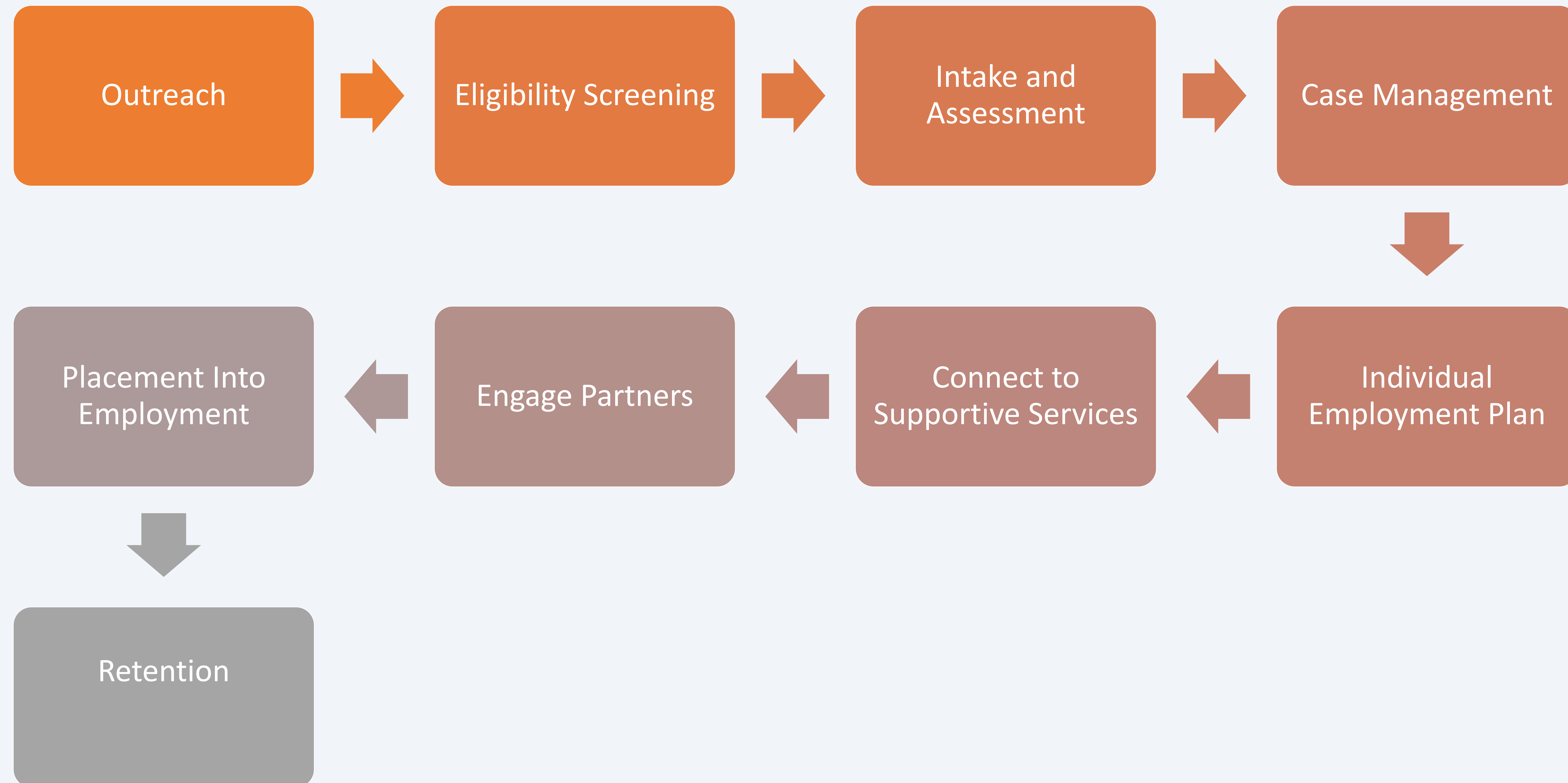
- Would benefit from HVRP employment services

Veteran	✓
Homeless or Partner Service or At Risk	✓
Needs Emp. Services	✓

Population-specific programs have additional criteria:

- HFVVWF
- IVTP

What does HVRP do?

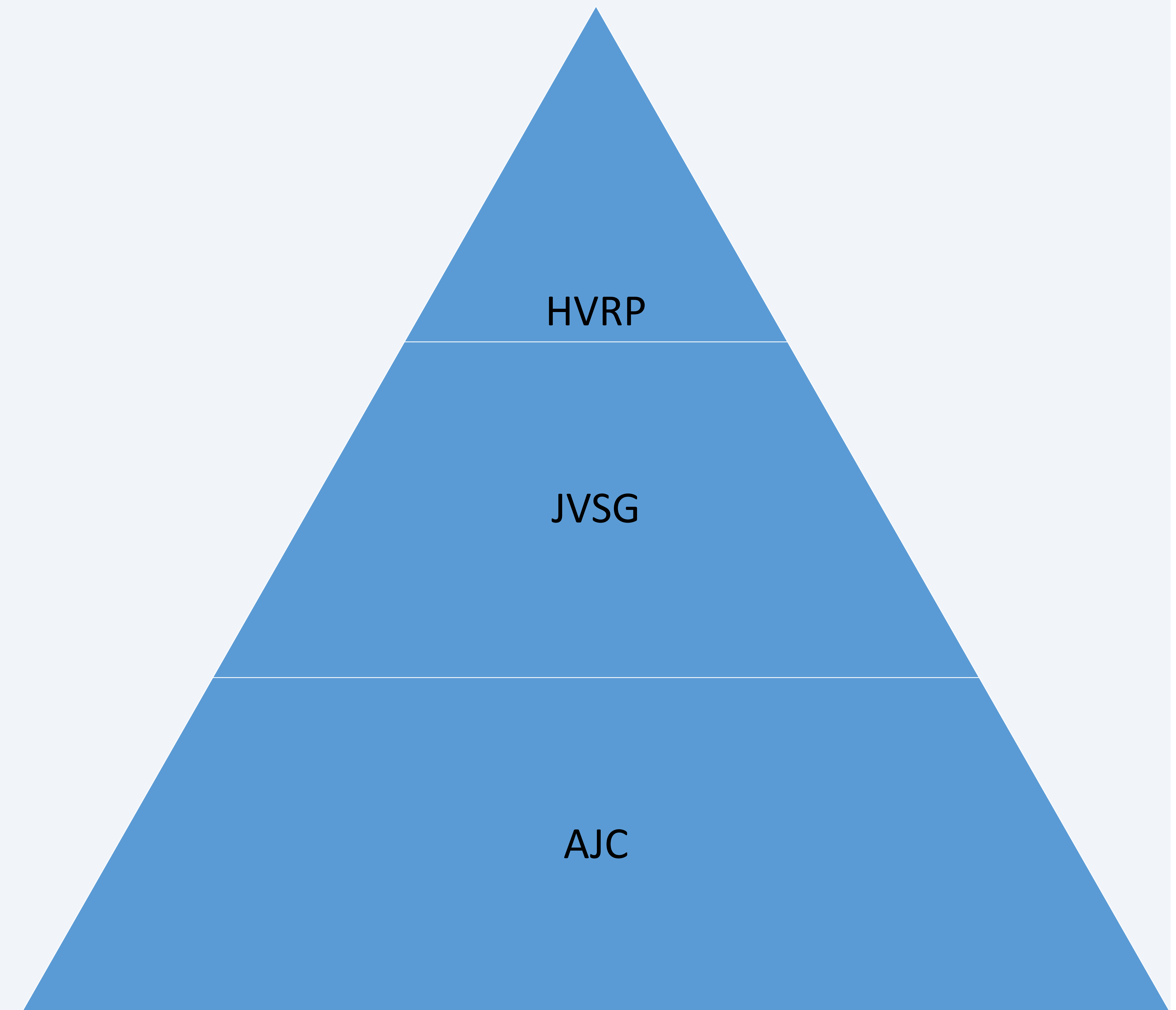




Partnering with DOL Programs

Start with HVRP

- Most specialized program, will connect to JVSG and AJC
- Grantee list: www.nvtac.org
 - May be within organization, or an external partner
 - Multiple grantees
 - Population-specific grants
- Set up a meeting to start the conversation



If there is no local HVRP grantee...

- Reach out your local Disabled Veterans Outreach Program Specialist (DVOP) <https://veteranjobs.stripes.com/Resources/Vet-Reps/>
 - Some HVRP/SSVF eligible veterans may not be eligible for DVOP services
- Find the nearest AJC: <https://www.careeronestop.org/LocalHelp/local-help.aspx>
- Community Employment Coordinator (CEC) <https://www.va.gov/homeless/cec-contacts.asp>

Leveraging DOL/VA Regional Staff

If you are having trouble connecting to local programs:

Contact the DVET:

- [State Director, Veterans' Employment & Training Service \(DVET\)](#)
- Statewide oversight of HVRP and JVSG
- Relationships with AJCs and state workforce

Contact the RC:

- SSVF Regional Coordinator
- Regional oversight of SSVF grantees



Community Presentation

VETERANS

SERVICES OF THE CAROLINAS

A Division of 

HVRP – SSVF Coordination Strategies

Curry Cromer - Dir. of HVRP

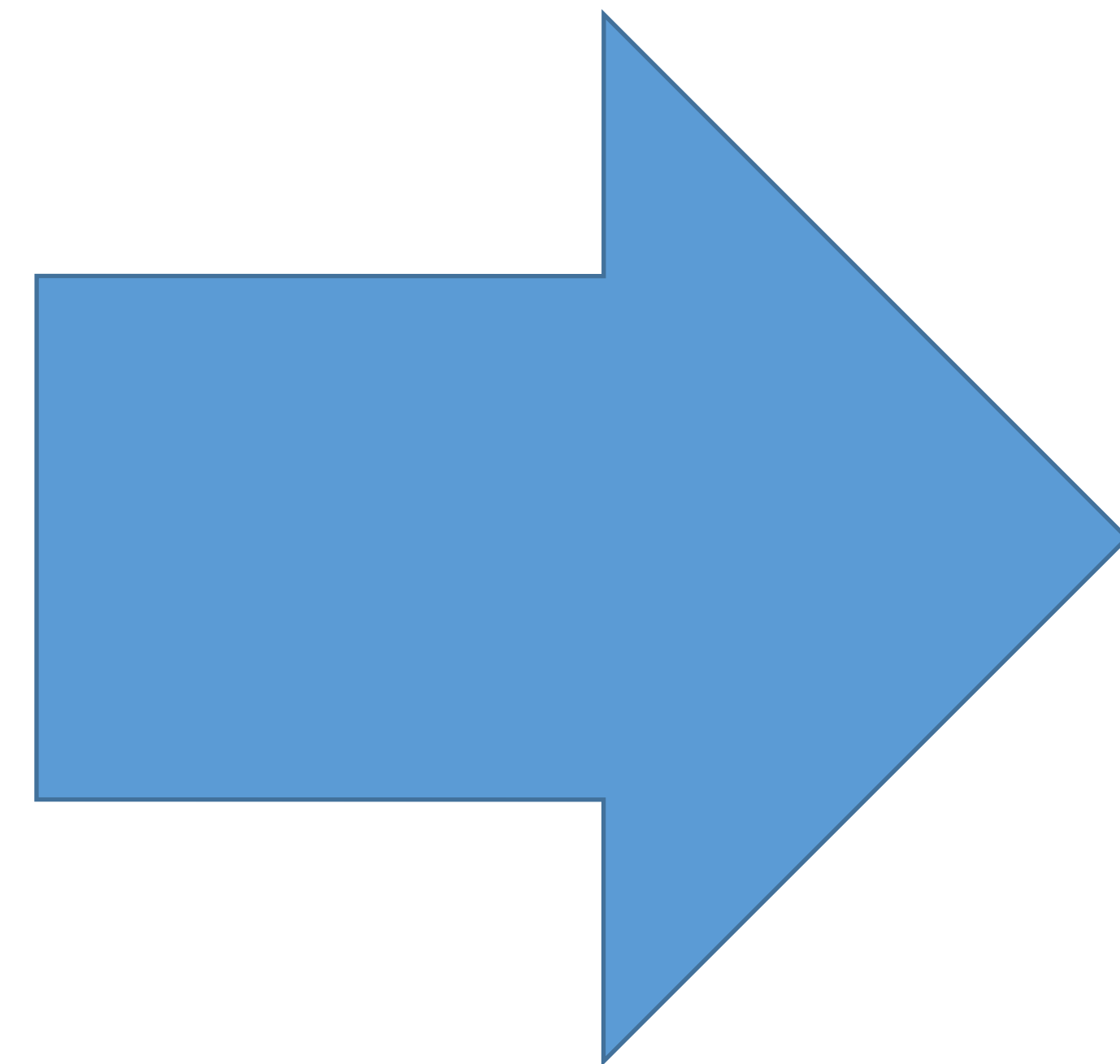
Jessica Rice - Dir. of SSVF

Case Manager Staffing Model Change

Pre PY 2019:



- 28 Counties
- Dual SSVF/HVRP Case Managers
- Under 20 Staff



PY 2019- Present:



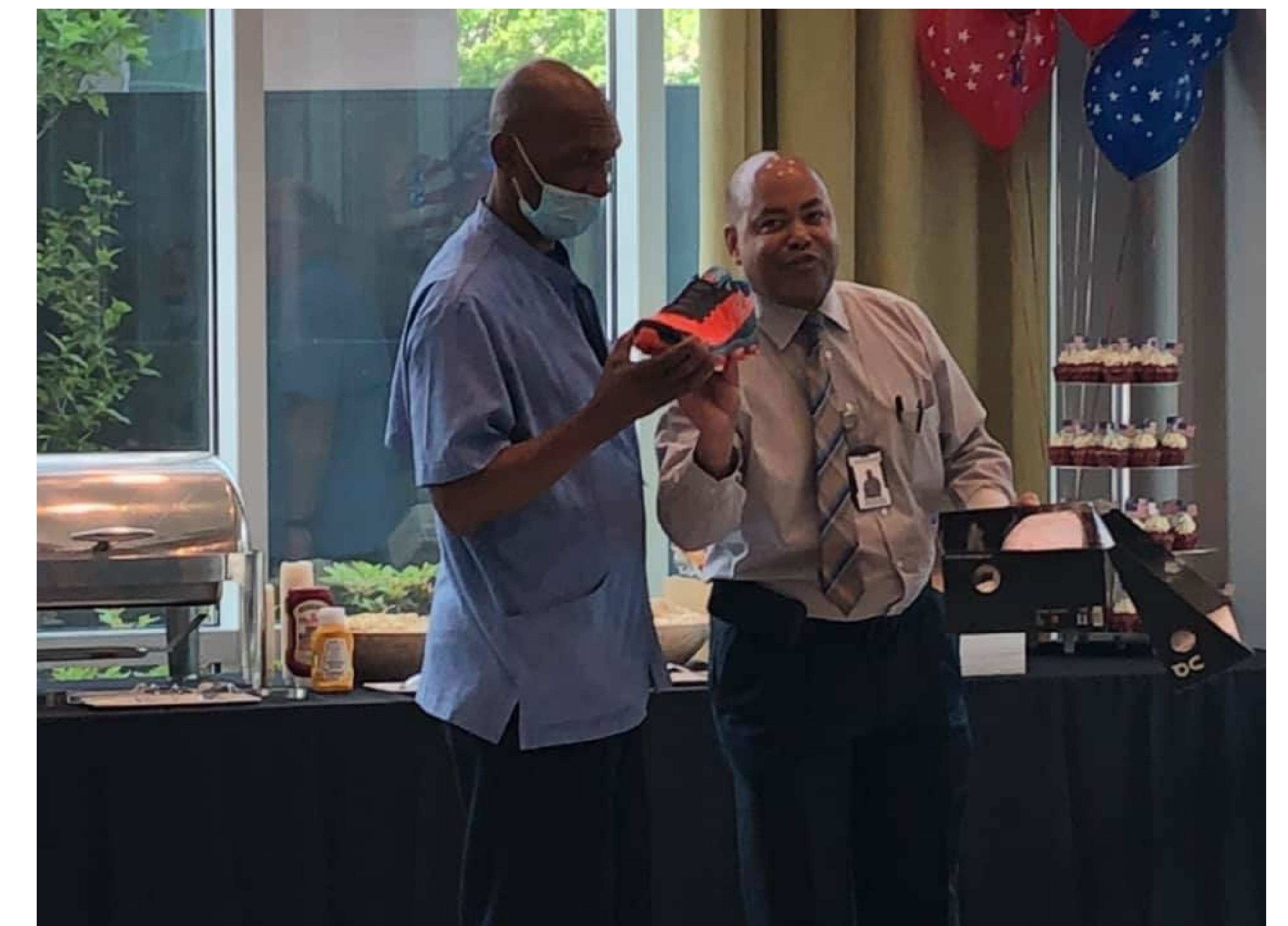
- Additional 21 Counties
- Program Specific Case Managers
- Addition of 2 HVRP Grants
- Over 50 Staff



HVRP-SSVF Coordination Strategies

Coordination Challenges

- Lack of coordination between programs (internal)
- Client confusion
- Employee burnout
- Knowledge gaps between SSVF and HVRP program operations resulting in inconsistent service delivery.
- Establishing relationships with SSVF in new communities, building program awareness and organization familiarity.
- Navigating staff turn-over



Working Solutions

- Established case management teams and structured case conferencing
- Promote participant accountability through unified communication
- Bridged program knowledge for case managers
- Establish the proof of concept of HVRP-SSVF service coordination through client outcomes (higher income/increased housing options/self sustainability)



Dual Case Managers to
Case Management Teams



Opportunities for Building Joint Partnerships

- Develop relationships through joint community engagement activities and outreach. (COC, CE, Stand Downs, Pit Counts, Shelter Outreach, Job Fairs)
- Meet together with shared clients
- Share Case plans (HSP, ISP, Goals)
- Scheduled case conferencing
- Leverage technology (local options)
- Understanding referral process



Looking Ahead to Shallow Subsidy

- Appropriate timing of referrals
- Increase in support system for joint clients, AJC accessibility, Healthcare Navigation, in-depth Case Management
- SS Program timeline allows for advanced training opportunities leading to higher wages
- Access to more financial assistance (training, work readiness, tools, work clothing, transportation)
- Long term self-sustainability (reducing program recidivism)



Q & A





THANK YOU for all you do to
assist Veterans and their
families!

Additional questions may be sent to the SSVF Program Office at ssvf@va.gov.

Project specific questions should be sent to your Regional Coordinator.